

DNRME compliance framework 2020–24

The Department of Natural Resources, Mines and Energy’s (DNRME) vision is that together, our land, water, mineral and energy resources deliver sustainable benefits for current and future generations of Queenslanders.

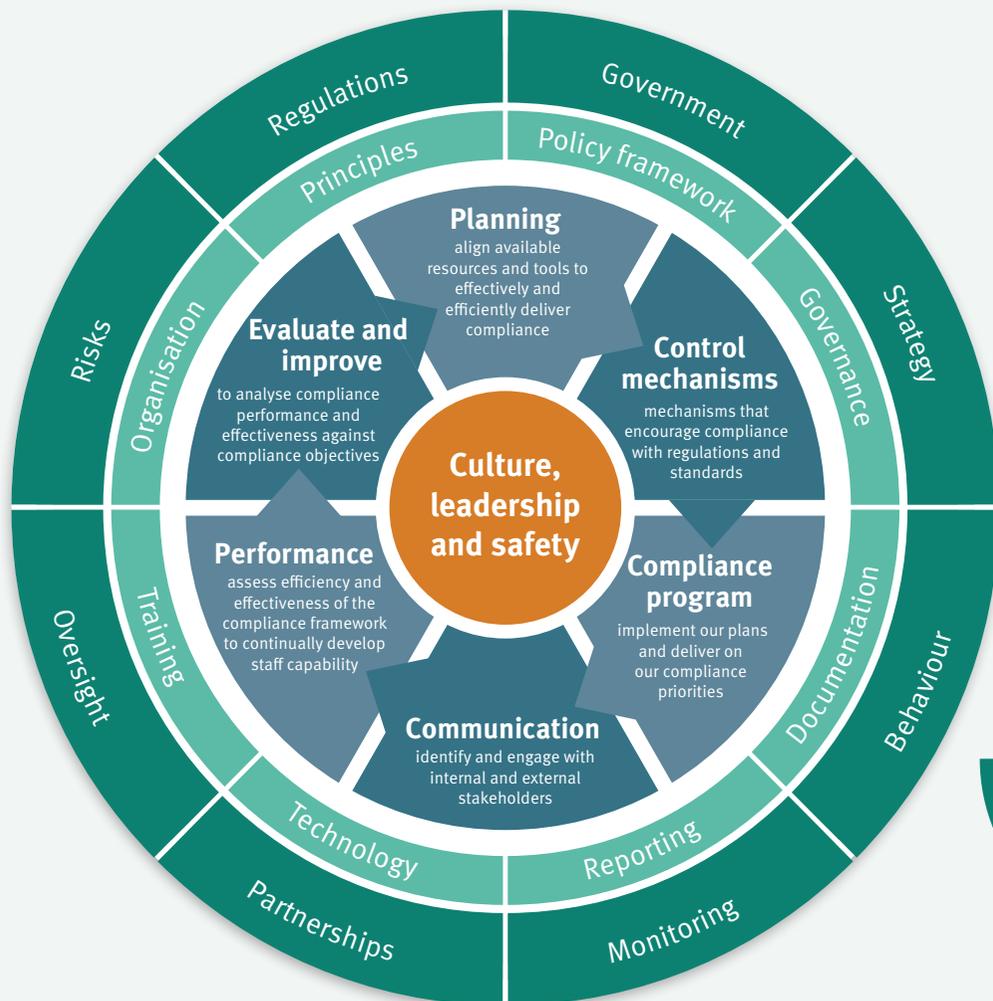
We aim to be a consistent, transparent, proactive and supportive best practice regulator.

The compliance framework guides how we consistently and professionally deliver compliance across the department. It sets out our overarching approach to compliance and establishes principles for how we undertake our regulatory functions. The framework is supported by a compliance strategy, policies, procedures and guidelines.

Our compliance approach

These strategies guide how we consistently approach our regulatory activities and communicate with the community.

- **guide:** we work to ensure legislation remains contemporary and provide guidance to the community on the rules and standards set
- **inform:** we provide access to information and data that allows the community to understand our expectations
- **enable:** we work with the community to provide practical advice and support to help them comply
- **monitor:** we monitor compliance using a risk based approach
- **enforce:** we use a range of regulatory tools and methods to encourage compliance and address issues.



Our principles

We apply our compliance principles across all framework elements to strengthen and guide how we deliver our compliance program.

1. consistent and fair: we have a consistent and fair approach to how we address non-compliance
2. outcomes and risk-based: we use a proactive, outcomes-focused, targeted, risk-based approach for our compliance activities
3. supportive: we enable the community to do the right thing and empower our staff to make decisions within our regulatory framework
4. adaptive: we monitor our progress and adjust our actions as needed
5. accountable and transparent: we do what we say we are going to do and talk openly with our regulated community about the department’s priorities and activities, and we communicate the results of our work
6. safety and wellbeing: we support safety and wellbeing for our staff and communities
7. responsive: we are timely in how we communicate about compliance and in responding to non-compliance.

Understanding the cycle

The cycle includes the critical elements needed for our department to be an effective regulator.

Centre circle: critical elements that underpin all our compliance activities

Internal cycle: the key stages in our compliance approach

Inner ring: the components that help us deliver a consistent, quality compliance program

Outer ring: the external factors that may influence how the compliance framework functions