

Surveying Alert



Novel coronavirus (COVID-19) - continuity of service

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Issue 39

This Alert is to keep you informed of the effects on surveying business within the department as a result of the Corona virus (COVID-19).

Like other State government departments, we are following the advice of Queensland Health's Chief Health Officer.

The intention is to continue to provide surveying services as best as can be provided within the restrictions that are in place as a result of the virus.

Please be advised that many staff members are now working remotely and are limited to what departmental resources they can access.

As a result, the following business arrangements are now in place:

- Requests for surveying advice are now to be by email to one of the regional departmental [surveying_email_addresses](#). We ask surveyors not to seek advice by telephone.
- Hardcopy submissions (DPs, ISs, RCs, field records, PSM maintenance forms and Form 6s - by post or over the counter) are strongly discouraged, as hardcopies are unlikely to be dealt with for an unknown period of time.
- Plan submissions (DPs, ISs, RCs) by email can continue as normal.
- For Titles Registry services, please refer to [Titles Registry Alerts](#).

As the State and Federal governments responses and actions to the virus are rapidly changing, any further change in service delivery arrangements will be relayed to stakeholders through a further Surveying Alert.